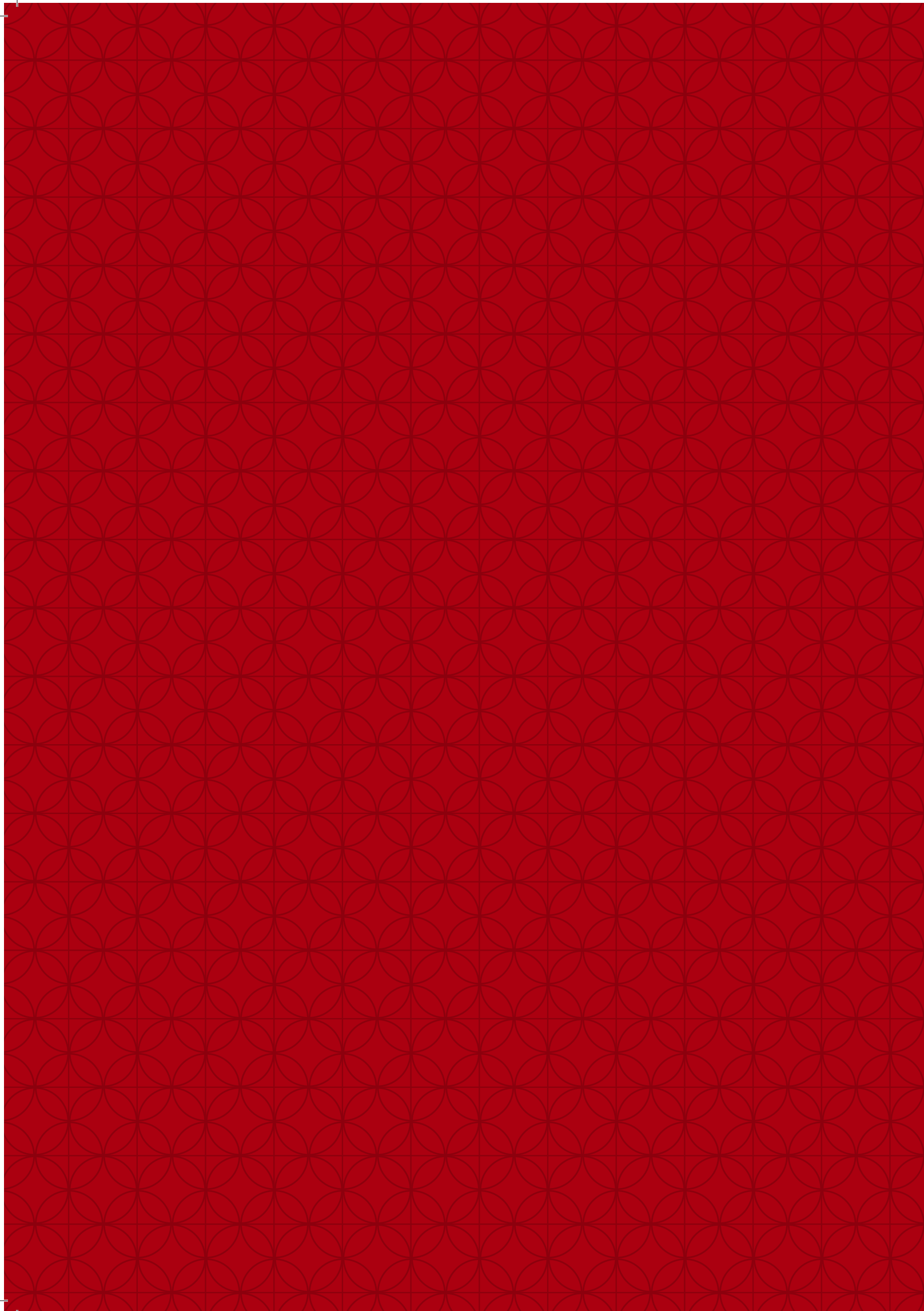


RAMADA[®]
BY WYNDHAM
LISBON

Say hello to your
home sweet home-
away-from-home.

SAY HELLO TO RED[®]

ramadalisbon.pt



WELCOME

Dear Guest,

Welcome to the Ramada by Wyndham Lisbon.

Whatever the reason for your trip, we're very happy for your preference.

The entire team is available to make your stay as comfortable, relaxing and enjoyable as possible.

We are pleased to offer you a spacious room, comfortable beds and free high-speed internet access, as well as a restaurant, meeting rooms, gym and other amenities designed to make you feel comfortable and welcome throughout your stay.

If you have forgotten to bring any of your basic necessities such as a toothbrush or toothpaste, comb, shaving kit or deodorant, please contact the reception and we will be happy to provide you with the necessary item for free.

The staff at Ramada Lisbon is always available to provide local recommendations and information on activity to do in the area.

And if you have any thoughts or suggestions for ways to improve our service, please share them with one our staff, or directly with me at:

vitor.eira@ramadalisbon.pt

For future reservations, we encourage you to call (+351) 218 434 300 or visit <http://www.ramadalisbon.pt> to ensure you get the best available rate.

We also recommend you join Wyndham Rewards®, our loyalty program, to make your stay even more rewarding. By staying at any of our hotels, you can earn points that can be exchanged for hotel stays, airfare, resort vacations and other experiences, as well as dining at restaurants. For more information, please contact the reception, or visit WyndhamRewards.com.

Thank you for choosing our hotel, and we wish you a great stay.

We hope to see you again soon.

Sincerely,

Vítor Eira

(General Manager)

Ramada by Wyndham Lisbon

Av. Eng. Arantes e Oliveira, 9 1900-221 Lisbon - Portugal

Say hello to
a whole new
way to feel
welcome.

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GUEST SERVICES & FACILITIES

A

AIRLINES

TAP Air Portugal	(+351) 218 431 100
Air France	(+351) 707 202 800
Air Canada	(+351) 808 200 125
British Airways	(+351) 214 159 115
United Airlines	(+351) 214 159 102
Easyjet	(+351) 707 500 176
Ryanair	(+448) 712 460 002
Iberia	(+351) 707 200 000

AIRPORTS

Humberto Delgado Airport (Lisbon)	(+351) 218 413 500
Francisco Sá Carneiro Airport (Porto)	(+351) 229 432 400
International Faro Airport (Faro)	(+351) 289 800 800

AIRPORT TRANSPORTATION & SHUTTLE SERVICES Dial 9

On request hotel shuttle service is available with prior arrangements and extra charge. Please contact the Front Desk.

AREA SHOPPING

Centro Vasco da Gama	(+351) 218 930 601
Amoreiras Shopping Center	(+351) 213 810 200
Centro Colombo	(+351) 217 113 600
Freeport Outlet	(+351) 212 343 501

AUTOMOBILE RENTAL

Alamo	(+351) 218 486 191
Avis	(+351) 218 435 550
Budget	(+351) 217 547 854
Dollar	(+351) 210 413 333
Enterprise	(+351) 213 889 175
Hertz	(+351) 219 426 300
Europcar	(+351) 219 407 790

B

BAR

Our Adamastor Bar is open every day from 10am to 1am.

BANKING SERVICES

Novo Banco	(+351) 218 836 074
Avenida Engenheiro Arantes e Oliveira, 14 - 1900-064 Lisboa	

BANQUET AND CATERING FACILITIES Dial 2

Whatever your event, from teleconferencing to business meetings, we can prepare coffee, pastry, receptions or other large-scale events. Please contact the Banquet and Catering Staff.

BREAKFAST

Please join us at the restaurant for breakfast every day from 6:30 to 10:30 am. We have coffee facilities at the lobby from 05:00 to 07:00 am.

BUSINESS CENTER

Available 24 hours a day, our Business Center located in the lobby, has two computers with internet access, where you can print some document needed, when sent directly to the reception.

C

CREDIT POLICY Dial 9

We accept most credit cards. Credit may be automatically established at the time of check-in, upon presentation of one of the cards: American Express, MasterCard or Visa.

Personal checks can not be used.

Guests who do not have established credit, can not add expenses to their rooms.

We ask your understanding when you are asked to pay for the restaurant or other consumptions.

CHECK-IN AND CHECK-OUT TIME

Check-in time is from 2 pm and guests are required to check out by 12 noon. We ask your attention so that when you leave the room, turn off the lights and the air conditioning. If you would like to extend your stay please contact the Front Desk in advance.

CRIBS Dial 9

Cribs are available and are free of charge when requested at reception. The number of cribs is limited and will be arranged on a first-come, first-served basis.

D

DO NOT DISTURB POLICY

If you wish not to be disturbed during your stay, please place the 'Do Not Disturb' card on the outside of the bedroom door.

DRY CLEANING AND LAUNDRY VALET

For your convenience we provide a laundry bag with a list of services in each room. The service can be completed and delivered on the same day (until 6:00 pm) as long as the items are delivered at the Front Desk by 7:00 a.m.

E | **EMERGENCIES** Dial 9
In case of an emergency, medical or otherwise, please call 112 or contact the reception for immediate attention. To direct dial, please see the following list of numbers:

Hospital CUF Descobertas (Non-Emergency) .(+351) 210 025 200

Hospital S. José (+351) 213 866 257

Police Olaias Station(+351) 218 414 250

Fire Department (Non-Emergency) (+351) 218 681 095

F | **FITNESS CENTER**
Located on the 3rd floor, it is open 24 hours a day. Please use your room key to open the door.

H | **HOUSEKEEPING** Dial 9
Please call Housekeeping for maid service, extra towels, pillows, blankets or other amenities.

I | **IN-ROOM SAFE**
All rooms are equipped with an In-Room Safe.

K | **KEY CARDS**
If you lose your key card, please notify the Front Desk immediately so that the lock can be recoded.

M | **METRO RAIL NETWORK**
Olaias Station is next to the hotel. It works from 06:30 am to 01:00 am.

MINIBAR
To order some drink please contact the room service (Dial 2)

N | **NEWSPAPERS** Dial 9
For newspapers and online magazine, please download the free application 'Press Reader' <http://www.pressreader.com>

P | **PARKING**
The hotel has underground parking. It costs € 15 per day.

PET POLICY Dial 9
Small pets are permitted to stay with hotel guests. Please contact the Front Desk with questions or for further information.

R | **ROLLAWAY BEDS** Dial 9
Extra beds are limited and delivered on a first-come, first-served basis.
They cost € 30 and must be requested at the Front Desk.

S

SAFE DEPOSIT BOXES Dial 9

Please do not leave money or valuables in your room. Unfortunately, the hotel can not be held responsible for lost items unless they are properly secured in safe deposit boxes at the reception or in the rooms.

SAFETY & SECURITY

Your safety and security are of the utmost concern to us. Please familiarize yourself with the Safety Guidelines provided in this directory. If a security need arises, please contact the Front Desk for immediate attention.

SAFETY AND SECURITY PRECAUTIONS

Safe deposit boxes are available in the room and at the reception. The hotel is not responsible for the loss of articles unless they have been properly protected in these safes.

Please be sure to leave the door firmly closed with the proper safety lock.

Use the peephole and identify all your visitors. If you doubt someone's identity, please contact the Front Desk immediately and ask if someone from the staff needs to enter your room and for what purpose.

Do not unnecessarily expose room key cards in public, leaving them in the restaurant or any other place where they can be easily stolen. If you lose a card, please notify the reception immediately so your lock can be recoded.

Make sure the communicating doors and windows are closed.

Note the location of the emergency exits shown on the inside of your bedroom door. Dial 9 to report fire or smoke. Use the stairs instead of the elevator during a fire emergency.

Pay close attention to the surroundings of the park. If you notice any suspicious activity please report it to the Front Desk.

T

TAXI SERVICE

Rádio Táxis +351 218 119 000

W

WAKE-UP SERVICE Dial 9

If you would like to request a wake-up call, you may schedule it by calling the Front Desk.

Say hello
to another
Tweet-worthy
weekend.

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TELEPHONE AND INTERNET - INFORMATION

HIGH-SPEED WIRELESS INTERNET ACCESSDial 9

The Hotel provides high speed internet free of charge, via its third party Internet provider on an "AS IS"/"AS AVAILABLE" basis.
We are not responsible for any transmission or result through the use of the internet. Before using this service, we advise our guests to review the Terms and Conditions of use and Privacy Policy.

INTERNATIONAL CALLS

Direct Calls: Dial 0 + Country Code + Number.
Operator Assistance - Dial 9

MESSAGES Touch message button

All rooms are equipped with voicemail. To check your messages, press the message button, and then press the number 1.

TELEPHONE

To contact the room of another guest, please press the number 10 (for all rooms from 4th to 9th floor) or 1 (for all rooms from 10th to 18th floor) and then the room number.

For local calls:

Portugal.....	€ 0.20
Europe.....	€ 0.50
Rest of the world.....	€ 0.80

TELEVISION GUIDE

1	RTP1
2	RTP2
3	SIC
4	TVI
5	SIC Notícias
6	RTP3
7	TVI24
8	CMTV
9	SIC Mulher
10	SIC Radical
11	RTP Memória
12	RTP África
13	TVI Ficção
14	A Bola TV
15	Eurosport
16	Porto Canal
17	Disney Channel
18	Panda
19	BIGGS
20	Disney Junior
21	Cartoon Network
22	JimJam
23	SIC K
24	Hollywood
25	História
26	AXN
27	AXN White
28	AXN Black
29	FOX
30	FOX Movies
31	FOX Crime
32	FOX Life
33	Sci-Fi Channel
34	MCS LifeStyle
35	Record

TELEVISION GUIDE

36	Discovery Channel
37	Odisseia
38	Travel Channel
39	Fashion TV
40	TLC
41	National Geographic
42	Food Network
43	Euronews
44	Motors Tv
45	Sporting TV
46	Real Madrid
47	Barça TV
48	Chelsea TV
49	MTV
50	VH1
51	Afro-music Channel
52	Mezzo
53	CNN
54	ARTV
55	TV5MONDE
56	Canal Q
57	MCM Top
58	Trace
59	France 24
60	Sky News
61	BBC World
62	Aljazeera
63	Bloomberg
64	TPA Internacional
65	Deutsche Welle
66	A&E
67	RTL Television
68	N-TV
69	RTL 2
70	RTL FS

TELEVISION GUIDE

71.....	RTL HB NDS
72	RTL Regional NRW
73	RTLNITRO
74	Super RTL
75	VOX
76	Kabel Eins
77	Welt
78	ProSieben
79	ProSieben Maxx
80	Sat 1
81.....	Sat1 Gold
82	Sat1 NRW
83	3Sat
84	ZDF
85	ZDFKultur
86	ZDF Neo
87	ZDF Info
88	Bahrain International
89	BBC Persian
90	Bethel
91.....	CCTV 4
92	CNC
93	People TV-Rete 7
94	Tunisie Nationale
95	BVN
96	CNU
97	Fashion Television
98	TBN
99	Music Box Russia
100	TVK
101.....	Vozrojdenie TV
102	Eurosport News
103	TVE International

Say hello to
all the local
hot spots.

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AREA RESTAURANTS

Whether it's a quick meal, a relaxing lunch or a comfortable dinner, our list is filled with alternatives with good dining experiences and restaurants for all events.

Portuguese and international food.

Our 'Navegadores' restaurant is open for lunch from 12:30 pm to 02:30 pm and for dinner from 07:30 pm to 10:30 pm.

HOT CONTINENTAL BREAKFAST

Our continental breakfast is served daily between 06:30 and 10:30 am.

Solar dos Presuntos

Rua das Portas de Santo Antão, 150
Lisboa
(+351) 213 424 253

O Talho

Rua Carlos Testa, 1B
Praça de Espanha - Lisboa
(+351) 308 809 240

Cervejaria Ramiro

Av. Almirante Reis, 1H
Intendente - Lisboa
(+351) 218 851 024

Nogueira's Lisboa

Av. 24 Julho, 68F
Santos - Lisboa
(+351) 308 801 894

Zero Zero

Alameda dos Oceanos, Lote 2.11.01H
Parque das Nações - Lisboa
(+ 351) 218 957 016

Bica do Sapato

Avenida Infante D. Henrique, Armazém B
Cais da Pedra, Santa Apolónia - Lisboa
(+351) 218 810 320

Cantinho do Avellez

Rua dos Duques de Bragança, 7
Chiado - Lisboa
(+351) 211 992 369

O Zé do Cozido

Rua José Acúrcio das Neves, 3A
Areeiro - Lisboa
(+351) 218 496 048

Boa Bao

Largo Rafael Bordalo Pinheiro, 30
Chiado - Lisboa
(+351) 308 812 963

Bistro 100 Maneiras

Largo da Trindade, 9
Chiado - Lisboa
(+351) 910 307 575

Adega Machado

Rua do Norte, 91
Bairro Alto - Lisboa
(+351) 213 422 282

LOUNGES

Park

Calçada do Combro, 58, Piso 6
Bairro Alto - Lisboa
(+351) 215 914 011

Cinco Lounge

Rua Ruben A, Leitão, 17A
Príncipe Real - Lisboa
(+351) 213 424 033

Lost In

Rua Dom Pedro V, 56D
Príncipe Real - Lisboa
(+351) 917 759 282

Clube Ferroviário

Rua de Santa Apolónia, 59
Santa Apolónia - Lisboa
(+351) 217 657 892

LISBON ATTRACTIONS

Take a break from everything and get to know our city. Lisbon is full of services, attractions and points of interest with good access.

RAMADA LISBON AND LISBON CITY

This 4-star hotel is a 10-minute drive from Parque das Nações and the riverside area, with stunning views of Lisbon and the Tagus River. In the hotel restaurant you will find delicious Mediterranean cuisine.

The nearest Metro Station is Olaias, just across the street.

The air-conditioned rooms at the Ramada Lisbon are decorated with wooden furniture and carpeted floors. All rooms have a minibar, satellite TV and a private bathroom. Some also have separate living areas.

A daily breakfast buffet is served in the hotel's dining area. 'Navegadores' restaurant offers stunning views of the Tagus River and a décor with paintings by Luís Pinto Coelho.

Alameda Metro Station is just a 10-minute walk away.

The Rock in Rio Lisboa venue - in Parque da Bela Vista - is just 1.4 km from the hotel.

The historic center of Lisbon is a 15-minute drive away and offers historic areas such as Alfama, Chiado and lively Bairro Alto.

Ramada Lisbon is 4.7 miles from Humberto Delgado International Airport in Lisbon.

LOCAL AREA ATTRACTIONS

Avenida da Liberdade
Bairro Alto
Bairro de Alfama
Bairro da Mouraria
Belém
Castelo de São Jorge
Chiado
Elevador de Santa Justa
LX Factory
Museu Nacional do Azulejo
Museu Nacional dos Coches
Parque das Nações
Terreiro do Paço

NEARBY ATTRACTIONS

Cascais
Serra da Arrábida
Serra de Sintra

PLACES OF WORSHIP

ANGLICAN

St. George's Anglican Church
Rua de São Jorge - Estrela
(+351) 211 306 293

ASSEMBLY OF GOD

ADL - Assembleia de Deus de Lisboa
Rua Botelho de Vasconcelos, Lote 569, Loja B - Marvila
(+351) 933 999 558

BAPTIST

Igreja Batista Renovada de Lisboa
Avenida Almirante Reis, 228 - Arroios
(+351) 218 127 832

CATHOLIC

Igreja de São João de Deus
Rua Brás Pacheco 4 - Areeiro
(+351) 218 437 450

EVANGELICAL

Igreja Evangélica Presbiteriana de Lisboa
Rua Tomás de Anunciação 56 D - Campo de Ourique
(+351) 211 928 191

JEHOVAH'S WITNESSES

Salão do Reino das Testemunhas de Jeová
Largo Pote de Água 5 - Alvalade
(+351) 213 620 663

JEWISH

Sinagoga Shaaré Tikva
Rua Alexandre Herculano 59 - Coração de Jesus
(+351) 213 931 130

LUTHERAN

Igreja Luterana de Portugal
Rua dos Açores, 76A - Estefânia
(+351) 966 857 920

METHODIST

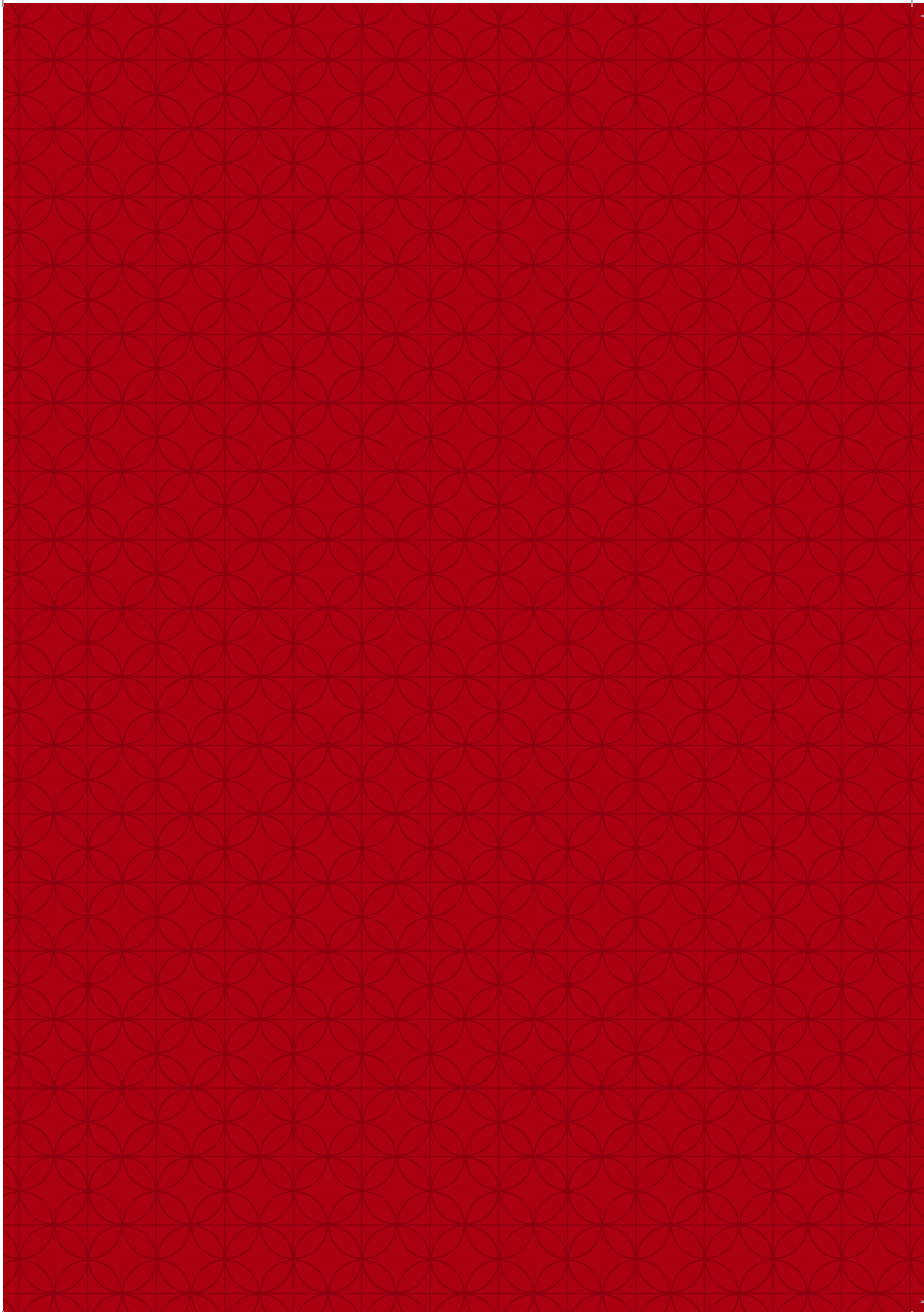
Igreja Metodista de Moscavide em Lisboa
Rua Salvador Allende, 38 - Moscavide
(+351) 963 314 554

MUSLIM

Mesquita Central de Lisboa
Rua da Mesquita 2 - Campolide
(+351) 213 874 142

PRESBYTERIAN

Igreja Evangélica Presbeteriana de Lisboa
Rua Tomás da Anunciação, 56D - Campo de Ourique
(+351) 211 928 191



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